

Dear BD BACTEC™ Community:

Thank you for your interest in our recent BD BACTEC™ webinar: *BD BACTEC™ Blood Culture Vial Production & Supply Update*, which was held on September 19th. On this webinar, Chris Beddard, VP & Global Platform Leader, Microbiology, and Ana María Cárdenas, Senior Director, Global Medical Affairs – Strategy & Business Operations shared:

1. **An update on our supply situation** and the actions to return to full supply.
2. The role of a **temporary return to glass vials** for lytic anaerobic media to take pressure off the demand on plastic vial supply and resulting **projected supply improvements**.
3. **Review of performance metrics** that we plan to share on our website and update regularly.
4. **Review of resources available** on our dedicated website, [BDBACTEC-update.com](https://BDBACTEC-update.com).

You can [watch the webinar on demand here](#) (please use Chrome or Safari browsers for the best experience).

[Watch on demand](#)

We have posted answers to some of the most frequently asked questions on [BDBACTEC-update.com](https://BDBACTEC-update.com). Additionally, we are pleased to share some important updates and enhancements to the "Resources" section of [the website](#), to keep you informed and supported during this BD BACTEC™ supply challenge.

**What's new on our website:**

- **Updated FAQ** section of site, organized by topic (September 26, 2024).
- **Video message** (September 18, 2024): Discussion around expediting the delivery of vials from our supplier, and working closely with distributors to minimize the time to customers.

Thank you for your continued trust in BD products and your cooperation during this period. Please visit [BDBACTEC-update.com](https://BDBACTEC-update.com) regularly for the latest updates, and fill out the form on the site if you would like to receive email updates.