

Dear BD BACTEC™ Community,

We are pleased to share some important updates and enhancements to our dedicated website, BDBACTEC-update.com, designed to keep you informed and supported during this BD BACTEC™ supply challenge.

What's new on our website:

- **Video message** (September 4, 2024): Discussion regarding the advantages and critical role of BD BACTEC™ Lytic Anaerobic glass vials.
- **Updated FAQs** (September 2, 2024): Our new answers added, and FAQ now organized by topics for quicker access to the information you need.
- **Customer letter** (updated September 2, 2024): Read our latest customer letter detailing necessary customer actions around the re-introduction of BD BACTEC™ Lytic Anaerobic Media in Glass.

Upcoming webinar:

Don't forget to [register for our upcoming webinar](#) on Thursday, September 19, 2024, at 9 a.m. ET. Join Chris Beddard, VP & Global Platform Leader, Microbiology, and Ana María Cárdenas, Senior Director, Global Medical Affairs – Strategy & Business Operations, as they provide a comprehensive update on BD BACTEC™ blood culture vial production and supply, U.S.-region allocations, and discuss strategies to expedite the normalization of vial supply.

Register now

(Chrome or Safari browsers recommended)

This webinar is an excellent opportunity to gain direct insights from our leadership, understand the current status of BD BACTEC™ production and allocation, and learn how you can contribute to accelerating the return of vial supply to healthy levels. Your participation is crucial, and together, we can navigate these challenges effectively.

Thank you for your continued trust in BD products and your cooperation during this period. We look forward to having you join us for the webinar and encourage you to visit BDBACTEC-update.com regularly for the latest updates.